

## \*\*\* HELPFUL INFORMATION \*\*\*

Just as certain as the snow will arrive, we will displease some property owners because snow plows will deposit snow at the entrance to already cleared driveways. Please know that we wish we could leave each driveway meticulously clear, however to do this would mean that we would never finish plowing in a reasonable time. During a storm our plows must keep the roadway pavement, or traveled right-of-way, cleared. After the storm has ended, we may need to “widen-out” and clear the shoulder. During this phase, the driveway conflict appears (a plow on widening operations fills the opening in the driveway you have cleared). We recognize this as discouraging and irritating, but with your cooperation this inconvenience can be minimized. We suggest that you clear your driveway in the following manner. When shoveling out the mouth of your driveway throw the snow to the right or “down-side”. DO NOT throw snow in the road; it will only be redeposited when the plow comes around again. DO NOT clean snow off of your car in the road. Please DO NOT plow or deposit snow onto the sidewalks in front of your residence. It makes sidewalk plowing more difficult and time consuming.

### LISTEN FOR SNOW ALERTS

When possible, on-street parking bans for emergency purposes are announced on radio/television stations. Please note there is no overnight parking in Natick from November 15<sup>th</sup> to April 1<sup>st</sup> of each year. Additionally, no overnight parking is allowed at any municipal parking lot. Vehicles parked illegally or abandoned on roadways are subject to towing at the owner’s expense as well as ticketing by the Police Department. Please remove your car from the street as soon as you are aware of a snow alert. Emergency overnight parking is provided at the municipal lot on Pond Street only.

### PLEASE BE PATIENT

During storm events, trained crews work around the clock to keep the roads open and passable. If there is a problem concerning road conditions, please call the Department of Public Works. Remember, whether it is your driveway for which you are responsible for or the 160 miles of roads that the Town is responsible for, snow removal is an arduous and time consuming job.

The Town will be aware of any impending winter storm and will alert crews before the bad weather is due to arrive. Please understand that the Town cannot shovel ridges or windrows from your driveway that were left by the snowplow, nor can Town crews plow private property.

### OBJECTS IN THE RIGHT-OF-WAY

Personal property such as mailboxes or portable basketball hoops that are placed in the public right-of-way are placed there at the private owner’s risk. The Town of Natick does not assume responsibility or liability for damage to such items as a result of snow plowing operations.

## CURBSIDE TRASH COLLECTION

During the winter months when there are snow banks along the roads, trash pick-up becomes more difficult. Please do not place trash bags, barrels or recycling bins on top of high snow banks. They should be placed on the street at the foot of snow banks or at the end of driveways. Residents should always be aware of storm conditions. If street plowing operations are underway, try to avoid placing trash bags, barrels and bins in the path of plows. Under extreme weather conditions, trash and recycling pick-up may be suspended for a period of time. Check the town’s website or call the Department for up-to-date information.

Sign up for the free ‘MyWaste’ smart phone app to receive alerts and information (including service delays) regarding your trash and recycling collection at:

[natickma.gov/902/Trash-Recycling-Collection](http://natickma.gov/902/Trash-Recycling-Collection)



## SIDEWALK PLOWING

The Town plows over forty miles of sidewalks in the same manner as the roads. Sidewalks along main roads, business districts, and schools are plowed as soon as possible. Please note that not all of the Town’s 130 miles of sidewalks are included in the snow removal program. Residents and businesses are encouraged to clear snow from sidewalks along their properties.

## QUESTIONS?

Department of Public Works  
75 West St.  
Natick, MA 01760

Main Number: 508-647-6550  
Highway: 508-647-6562

Website: [natickma.gov](http://natickma.gov)  
Under Government, click  
Public Works

We’re using a condensed format for this year’s mailing. For more details, visit: [natickma.gov/289/HighwaySanitation-Division](http://natickma.gov/289/HighwaySanitation-Division)

Town of Natick  
Department of Public Works  
75 West Street  
Natick, MA 01760

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### RESIDENTIAL CUSTOMER

IMPORTANT INFORMATION ON SNOW AND ICE POLICY

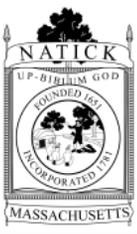
Natick, MA 01760



DOWNLOAD THE ‘MY-WASTE’ APP

To receive curbside collection reminders and information about the Trash & Recycling Programs use the website plugin or download the smart phone app at: [natickma.gov/902/Trash-Recycling-Collection](http://natickma.gov/902/Trash-Recycling-Collection)





# TOWN OF NATICK

## Department of Public Works



### SNOW AND ICE POLICY 2016-2017

The Town of Natick is prepared for the inevitable snow we will receive this winter. The Department of Public Works will continue to carry out a complete snow removal/ice control program on all streets within the Town of Natick. Because winter can be trying for residents, it is important for you to know how snow removal and ice control will be handled.

During winter storms, every member of the Department is involved with snow removal efforts. Staff are pulled from their other regular duties (such as rubbish/recycling collection and water/sewer system operation) to respond to the storm. In addition to Town staff and equipment, the Department retains the services of private snow removal contractors. During a snow plowing event, all Department and contractor staff are mobilized simultaneously and work until the storm cleanup is complete or health and safety needs require staff to rest before continuing.

Over 160 miles of roadways, 40 miles of sidewalk, and 18 school and municipal parking lots are included in the snow removal program. The Town's roadways are divided into 42 separate plow routes covered by over 70 pieces of equipment. Additionally, the Department must ensure critical access to the Police and Fire Stations, 34 wastewater pump stations, 12 water supply wells, 4 water treatment plants, and the Town's water storage reservoirs.

The Town has the capacity to store 3,000 tons of road salt under cover and 600 yards of sand. The salt stockpile is adequate for several storms and is replenished as needed. The sand stockpile is adequate for the entire winter season. We also store 3,000 gallons of liquid anti-icing material. This material is used in conjunction with road salt for more effective and efficient anti-icing treatment.

### WHEN THE STORM STARTS

An important step in dealing with snowfall is anti-icing treatment (street salting). Top priority is given to the Town's main roads. Those roads are routes that have the heaviest year round traffic and provide the greatest town wide mobility. They usually are major arterials that run North-South or East-West. Anti-icing operations commence when frozen precipitation begins falling.

### WHEN THE STORM CONTINUES

When approximately two inches of snow has accumulated and more is expected, the Department transitions from anti-icing into snow plowing operations. Our first priority is to open the main arterial roadways. These roadways are the key to maintaining a steady flow of traffic and access for emergency vehicles. The plowing then continues to the remaining streets on the plow routes to "open up" each one in sequence. If the storm continues in intensity, the snow removal equipment remains in this pattern until the storm abates. As the storm abates, equipment begins to "widen out" all roads by pushing the accumulated snow back to the curb line. Concurrently, equipment begins clearing roadway intersections to improve sight lines and visibility. School and municipal parking lots are cleared and treated after snow removal on Town roadways has been substantially completed.

Crews continue to monitor all roads for icy spots and areas where winds redeposit the snow in traffic lanes. Usually an application of sand and salt is applied to all intersections, hills, and curves to help improve traction.

After a substantial snowfall, accumulated snow is removed and hauled from business districts and municipal lots. Crews are assigned to clear stormwater drainage catch basins so that snow melt may drain. The Department makes every effort to schedule snow removal during off hours. However, snow removal procedures may cause slight traffic delays.

### WINTER SAFETY TIPS

- MIND THE PLOW, don't assume snow plow drivers can see you, their field of vision is limited. Stay a minimum of 70 feet (four car lengths) from the snow plow so the driver can see you. Leave plenty of room for stopping.
- Clear all snow and ice from your car (with special attention to windows, lights, and roofs) before driving.
- Prepare your vehicle for winter driving. Check antifreeze, battery, tires and wiper blades, pack blankets, and prepare a first aid kit.
- Avoid strain while shoveling and clearing snow.
- Replace batteries in carbon monoxide detectors each spring and fall.
- Use caution when operating emergency generators, ensure they are operated in well ventilated areas. Do not run vehicles or generators within attached garages.

For additional tips please browse the following websites:

<http://www.massdot.state.ma.us/highway/departments/snowice/safewinterdrivingtips.aspx>

<http://www.redcross.org/news/article/Red-Cross-Winter-Weather-Safety-Tips>

[http://www.nws.noaa.gov/com/weatherreadynation/winter\\_safety.html](http://www.nws.noaa.gov/com/weatherreadynation/winter_safety.html)

<http://www.nsc.org/learn/Pages/safety-events-winter-safety.aspx>

