



2020 will no doubt be described by history as a year of impact, disruption, chaotic and extreme. The COVID 19 Pandemic had a major impact on all aspect of the lives of everyone in our community and around the world. The Natick Police Department was not immune to the effects a pandemic has on a community. For public safety, who cannot close their doors, we had to adjust our operations to remain responsive to the community while also keeping officers healthy.

During early 2020, as COVID began to overtake the world, we did see a dramatic drop in traffic, crime and calls for service. This will be demonstrated when the crime statistics are released. As residents had to retreat to their homes the mission of public safety pivoted to assisting with the health department as they became the lead during this health crisis. This mission turned to procurement and distribution of personal protective equipment, educating public on current operating requirements as guidelines continued to evolve while still protecting the community and enforcing the laws. As 2020 concluded COVID continued to have a major impact in the lives of everyone and policies, guidelines and rules relating to response continued to be updated. There is no doubt that COVID has changed our operational priorities as we move into 2021.

In addition to addressing the impacts of COVID on our community and the police department the Natick Police Department has also been impacted by incidents across the country that has challenged community police relationships. For law enforcement 2020 will always be defined by the incident that occurred in Minneapolis Minnesota with the death of George Floyd. This incident put all police departments under the microscope and challenged the

mission of departments. The Natick Police Department was not immune from this sentiment. The core mission of the department is “To enhance the quality of life for all citizens, we will cooperate with other agencies and groups to resolve community concerns.” This mission statement continues to drive our actions and planning.

The members of the Natick Police Department condemn the actions of those officers that do not respect life and the community they serve. The members of this department are hired because of their values to human life and dignity and their commitment to treat everyone fairly while adhering to their oath. The Natick Police Department also understands that many members of the community have questions about how the organization operates and what policies and procedures we have that demonstrate the commitment to fair and impartial policing. As a result, members of the department participated in several discussions and open forums to hear from various constituents of the community who never had an opportunity to learn about the Natick Police operates and how we are responsive to the community. These forums opened our eyes to our need to work harder and ensure that we operate with transparency to gain the confidence from the residents that we serve. As a result of recommendations of the community we will be updating our communication with the public by posting our crime statistics where they can be readily accessed. We will begin to utilize our website and social media platform to communicate information to the community.

Although the COVID Pandemic had an effect on our number of calls for service it did not reduce the need to continue our focus on mental health in our community. COVID had a critical effect on this issue. We continued our Co-Responder Program with our full-time clinician responding with our officers to allow for on-scene crisis intervention. In 2020 there were 310 referrals, 23 with behavioral health were diverted from the criminal justice system (estimated cost savings \$57,960) and 77 diverted from Emergency Room

(estimated cost savings \$308,000). Total estimated cost savings in 2020 was \$365,960.

Personnel Updates

The Natick Police Department the retirement of two (2) long serving officers, Lieutenant Brian Grasse and Sergeant Richard Halloran. Five (3) new Officers joined the ranks of the department, Ryan Bibo, Nicholas Pacheco, Miguel Rodriguez, Jared Abbruzzese and John Wilkins.

Court Activity

During 2020, 656 complaints were forwarded to the Natick District Court for prosecution. In addition, the Records staff processed 2,005 Offense Reports, 498 motor vehicle crash reports, and 1,584 traffic citations.

The following illustrates traffic enforcement and crash data for FY2020 as compared to FY2018 and FY2019 data:

Violation Breakdown	FY2018	FY2019	FY2020
Civil Motor Vehicle Infractions	491	358	123
Written Warnings	2,100	1,406	1,125
Arrests	108	82	71
Criminal Complaints	355	277	241
OUI	42	40	38

Crash Particulars			
Total Crashes	848	889	612
Fatal Injury	1	1	1
Non-Fatal Injury (incapacitating)	13	15	9
Non-Fatal Injury (non-incapacitating)	68	76	24
Possible Injury	72	74	14

Animal Control

The following is a list of Animal Control activity during CY2020:

Domestic		Wildlife	
Unrestrained Dog	59	Sick /Injured Raccoons	29

Barking Dog Complaints	31	Sick/Injured Skunks	15
Dogs Struck By Motor	3	Sick/Injured Possums	6
Stray Dogs Reported	70	Sick/Injured Woodchucks	1
Dog Bites Reported	25	Sick/Injured Squirrels	0
Lost Dogs Reported	24	Coyote/Fox Sightings	6
Lost Cats Reported	30	Sick/Injured Fox	26
Stray Cats Reported	5	Sick/Injured Birds Of Prey	20
Cats Struck By Motor	3	Sick/Injured Rabbits	8
Cat Bites Reported	0	Sick/Injured Bats	1
Lost Exotic Birds	3	Deer Struck By Motor	7
Stray Snakes	1	Deceased Animals Removed (Roadways)	70
		Bear Sighting	1

Informational Statistics	
Animal Cruelty Cases Investigated	33
Wild Animals Removed Dwellings	9
Citations Issued	21
Written Warnings Issued	34
Mutual Aid To Other	0
Assistance Calls For Service	143
Informational Calls	57
Livestock Complaints	5
Farms/Barns Inspected	0
Kennels Inspected	6

Internal Affair Complaints CY2020:

Types:	Violation Policy -	4
	Violation Rules -	1
	Conduct Unbecoming -	2
	Abusive Language -	1
Disposition:	Unfounded -	4
	Sustained -	1
	Under Investigation -	2
	Not Sustained -	1