

Online access to your information

Your Account— Anywhere, Anytime

Your reimbursement plan helps you keep money in your pocket by giving you the flexibility to manage your account however you choose. Log into your account at sentinelgroup.com to:

- ▶ Check your account balance
- ▶ View your claim history or submit a paperless claim
- ▶ Sign up for direct deposit reimbursement
- ▶ Access plan statements and plan forms

How to Register Online

When you register online with Sentinel Benefits, you will be able to gain access to your account.

Go to www.sentinelgroup.com and hover over ACCOUNT ACCESS in the upper right corner. Choose “SMARTLink (FSA, HRA, Retirement)” in the “ForYou” category of the dropdown menu. Once you are on the Account Access & Resources page, click “Register Online.” Enter the required information and press “Begin.”

To successfully register online, you will need to know your Plan Access Code:

After you complete the registration process, you will no longer need the Plan Access Code to enter your account. All you will need to remember is your User ID and Password that you created. You will receive an e-mail confirmation of your completed registration within 24 hours.

The screenshot shows the website's navigation bar with the logo and menu items: WHY SENTINEL, FOR YOU, FOR COMPANIES, and ABOUT US. The 'For You' section is highlighted in blue. On the left, a sidebar lists 'Account Access & Resources' with links to Our Advisors, FAQs, Benny Debit Card, Mobile App, Calculators, Planning for the Future, and Benefits for Life & Health. The main content area features a 'SMARTLINK MEMBER LOGIN' form with fields for User ID and Password, a Log In button, and links for 'Forgot your login?', 'Register Online', and 'Conexion en Español'. Below the form, there are two bullet points: 'Looking to access your personal account information online? Your information is just a click away. Use the Login on this page.' and 'Want to get in touch with a Service Representative directly? Contact us by email or call us at 888-762-6088, Monday through Friday, 8:00 a.m. - 6:00 p.m. ET (except holidays).' To the right, there are two promotional cards: 'Benny' with the text 'Learn about changes to your Benny Card' and 'Wellness Newsletter' with the text 'Use what, watch what!'.

If you have questions about your plan, contact us online at www.sentinelgroup.com or call 888-762-6088, Monday through Friday, 8:00 a.m. to 6:00 p.m.

Maximize your account

Mobile App

With the Sentinel Benefits mobile app you can access your retirement and reimbursement account balances whenever and wherever you are—it's fast, easy and secure.

Sentinel Benefits App Features

- ▶ Stay informed about market activity and benefits news
- ▶ Check balances of reimbursement accounts (FSA, HRA, HSA)
- ▶ Check balances of retirement accounts (if administered by Sentinel Benefits)
- ▶ Be a better health care consumer by scanning item barcodes to compare prices of items to be sure you are getting the best deal
- ▶ View the FSA Eligible Expense List
- ▶ Contact us by email or telephone

Get the Sentinel Benefits App Today

If you already access your account online, you're ready to go. Search for "Sentinel Benefits" and download the application from the iTunes App Store, Google Play or Blackberry App World.



FAQ Videos

We recently developed a series of short videos to help you better understand your benefits. The videos answer the most frequently asked questions (FAQs) received by Sentinel's Service Center:

- ▶ What is a Flexible Spending Account (FSA)?
- ▶ How do I set up direct deposit?
- ▶ How do I maximize the benefits of my Sentinel Benny Debit Card?
- ▶ How do I submit a Flexible Spending Account (FSA) claim?
- ▶ How do I check my Flexible Spending Account (FSA) claim status and history?
- ▶ What information can I find on the My Plan Dashboard screen of my online Flexible Spending Account?

Check them out on our website (sentinelgroup.com/For-You/Account-Access-Resources) or on our Facebook page!



What is a Flexible Spending Account (FSA)?



How do I maximize the benefits of my Benny Debit Card?